



Working Together for Healthy Change

March 2014

LEADING ON PROVINCIAL PRIORITIES

Making the System Work More Like a System

LHSIA Review

On March 3, 2014, Board Chair Maria Britto and CEO Scott McLeod presented before the Standing Committee on Social Policy, in regard their review of the Local Health System Integration Act, 2006. A full copy of their remarks before committee can be found on the [Central West LHIN website](#).

Improving Access to Care

Telehomecare

The regional Telehomecare program continues to be implemented and rolled out with very successful results. Designed to help patients self-manage their chronic conditions more effectively, close to 650 local residents have been enrolled in this program. Pre and post enrollment results demonstrate a remarkable 48% reduction in emergency department visits and 76% reduction in hospital admissions.

Physiotherapy Reform

- The Central West LHIN continues to provide leadership in regard local implementation of provincial physiotherapy reform. The Ministry has identified the names and locations of nine community-based physiotherapy clinics, located across the LHIN. In addition, four approved clinics are still in the process of becoming Transfer Payment Agencies (TPAs). A list of community-based clinics can be found on the [Ministry's website](#) and a formal announcement is expected soon.
- A project lead has been hired by the Central West CCAC to coordinate and implement approximately 100 additional exercise and falls prevention classes across the LHIN.

Services for Seniors

- In addition to \$11.2M in funding announced last November, to support expanded community health care services and home care for more seniors, an additional \$229,700 in one-time funding was received for Assess and Restore programs, in December from the MOHLTC. Funds will support the delivery of targeted and timely clinical interventions to reverse recent functional loss experienced by frail seniors. Specifically, the funds will be used to support care coordination for the Assess and Restore Unit at William Osler Health System, rehabilitation equipment for the Assess and Restore Units at Headwaters Health Care Centre and William Osler Health System, and enhancements to the Central West CCAC Home Independence Program.



Ontario

Local Health Integration
Network

Réseau local d'intégration
des services de santé



- LHIN staff is working with assisted living providers and the CCAC to help coordinate the filling of new spaces funded by the 2013/14 Central West LHIN community investments including, the development of a standardized approach to assessment, waitlist management and placement of 250 assisted living clients in local LHIN communities.

LEADING ON LOCAL HEALTH CARE PRIORITIES

Improve Access to Care

Chronic Disease Prevention and Management (CDPM)

The Central West LHIN recently hosted its 3rd Annual CDPM Conference at which, over 250 health care professionals came together (our largest number of attendees to date) to learn more about the treatment and management of chronic diseases in order to improve patient-centred care. Meanwhile, to support persons living with diabetes or at risk for diabetes, the Central West LHIN has recently released a new [information brochure](#) consolidating a listing of the many programs and services available to local residents.

Mental Health and Addictions

The Central West LHIN recently hosted its latest Governance to Governance and Senior Leadership Forum at which, over 80 governors, senior health care leaders and a broad mix of social service and health care professionals came together to discuss and learn more about Mental Health & Addictions issues, and to help guide the future planning of mental health and addictions services in the Central West LHIN. Presentations and supporting materials are available on the [Central West LHIN website](#).

Long-Term Care

- Using one time funding for staff backfill, the LHIN is working with the Administrators of long-term care homes and Directors of both the Behavioural Supports Ontario (BSO) Network and Central West Palliative Care Network to develop educational programs for front-line staff.
- In March, the Central West Palliative Care Network will host a four day “Fundamentals of Palliative Care” course and the BSO Network will host a one-day symposium at which, over 150 participants from long-term care homes and community support service agencies will receive training and development designed to advance staff competencies, while improving the quality of care provided to both clients and residents.

Specialist Consultation Service

The Bolton-Caledon Specialist Consultation Service has been well received in the community. Specialists in Obstetrics/Gynaecology and Orthopaedics were fully booked for February and work continues on expanding into other specialist services.

Streamline Services and Navigation

Physician Electronic Medical Record (EMR) Adoption

At 87%, the Central West LHIN continues to have the highest EMR adoption rate in the province for Family Practice Physicians and, at 51%, the highest rate of adoption in the province for specialists. This tremendous accomplishment will allow for greater sharing of information electronically across Health Service Providers including enabling physicians to access the Ontario Lab Information System (OLIS), which will reduce the number of repeat lab tests for the patient.