

CENTRAL WEST LHIN

Services for Seniors

**Notes on meeting of Wednesday, June 13, 2007, 9:30 – 11:30 a.m.
Headwaters Health Care Centre, Orangeville**

In attendance:

Barb Bryan, Avalon Care Centre
Elaine Chemeris, William Osler Health Centre
Marina Ellinson, Central West CCAC
Vickie Faulkner, Shelburne Residence
Gord Gunning, CANES
Dilys Haughton, Central West CCAC
Barb Heward, Leisureword Brampton Woods
John Kalverda, Holland Christian Homes
Carol Kidd, Caledon Meals on Wheels
Monty Laskin, Caledon Community Services
Lisa Mudie, Richview Residence
Bob Petrushewsky, Kipling Acres
Valerie Quarrie, Dufferin County
Cathy Steele, King Nursing Home
Laurie Turza, Alzheimer Society of Dufferin County
Gail Walker, Pine Grove Lodge
Mary Wheelwright, Headwaters

David Colgan, Central West LHIN
Pat Stoddart, Central West LHIN

(Please review the list of attendees to ensure it is correct)

1. Welcome

David Colgan welcomed representatives from local providers of services for seniors in the Central West LHIN.

2. Notes on the Meeting of May 10, 2007

The group agreed that the notes circulated fairly reflected the discussion of May 10, 2007.

The group welcomed Marina Ellinson and Dilys Haughton from the Central West CCAC to the Central West LHIN and to the meeting.

3. Integration

Inventory of Services

Initiatives underway or for which there may be plans to develop inventories and / or directories of services for seniors were discussed. There was interest in the possible role of the Central West CCAC in this work. Central West CCAC representatives agreed that the Central West CCAC will take an active role and, given some time, will update the group on its activities in this area.

Transfers between Hospitals and LTCs

The group agreed that the role and participation of the Central West CCAC is central to the development of improved transfer processes.

The working group added the examination of transfers between hospitals, including repatriation issues and information flow, to its work, with the intention to improve access and address delays.

System Navigation

Two others have been added to the small working group (Sandy Milakovic, CMHA Peel, and Ray Applebaum, Peel Senior Link). The involvement of a representative from the Central CCAC was sought as well.

The group will review work done previously in the region examining system navigation integration opportunities.

Other Potential Integration Initiatives

The group will review other potential integration opportunities in September.

The Central West LHIN is interested in some specific integration initiatives as they relate to the IHSP and as the LHIN develops its annual services planning document.

Local Health System Integration Act, 2006 (LHSIA)

Central West LHIN staff made a presentation on the LHSIA with specific reference to the meaning and processes of “integration” in the act.

4. Performance Indicators

Central West LHIN staff shared a presentation on ALC days that was included as part of its quarterly report to the MOHLTC. The group looks to this data being presented on a quarterly basis as part of its agenda.

Central West LHIN staff shared a list of potential performance indicators for services to seniors in the Central West LHIN based on work being done by LHINs across the province and what is known to be currently available data sources.

The group reviewed the list and agreed that the following performance indicators should be brought back to the LHINs for consideration.

- # of clients aged 75+ waiting for home care as a % of all CCAC clients
- # of clients aged 75+ waiting for LTC placement as a % of all CCAC clients
- Number of transfers from LTC facilities to hospital Emergency Departments
- Emergency Department visits for clients aged 75+
- % of population aged 75+ using home care services
- Rates of hospital readmission within 30 days for population aged 75+

The group also felt that these indicators could be kept and reported upon by the Central West LHIN. It was understood that these indicators are a start and may need to be refined. It was also understood that these indicators have value as they are collected over time and compared to other LHINs and trends are reviewed. These indicators will help direct the group to examine issues that may require its attention to improve access to services for seniors in the Central West LHIN.

5. Extended Action Group

The terms of reference for the Extended Action Group were approved.

Planning for bringing the Extended Action Group together in late September / early October will be discussed at the next meeting.

6. Next Meeting

The group thanked Mary Wheelwright and Headwaters Health Care Centre for their hospitality.

The group agreed to July 11th at 9:30 for the next meeting at Avalon Care Centre, 355 Broadway Ave, Orangeville.