

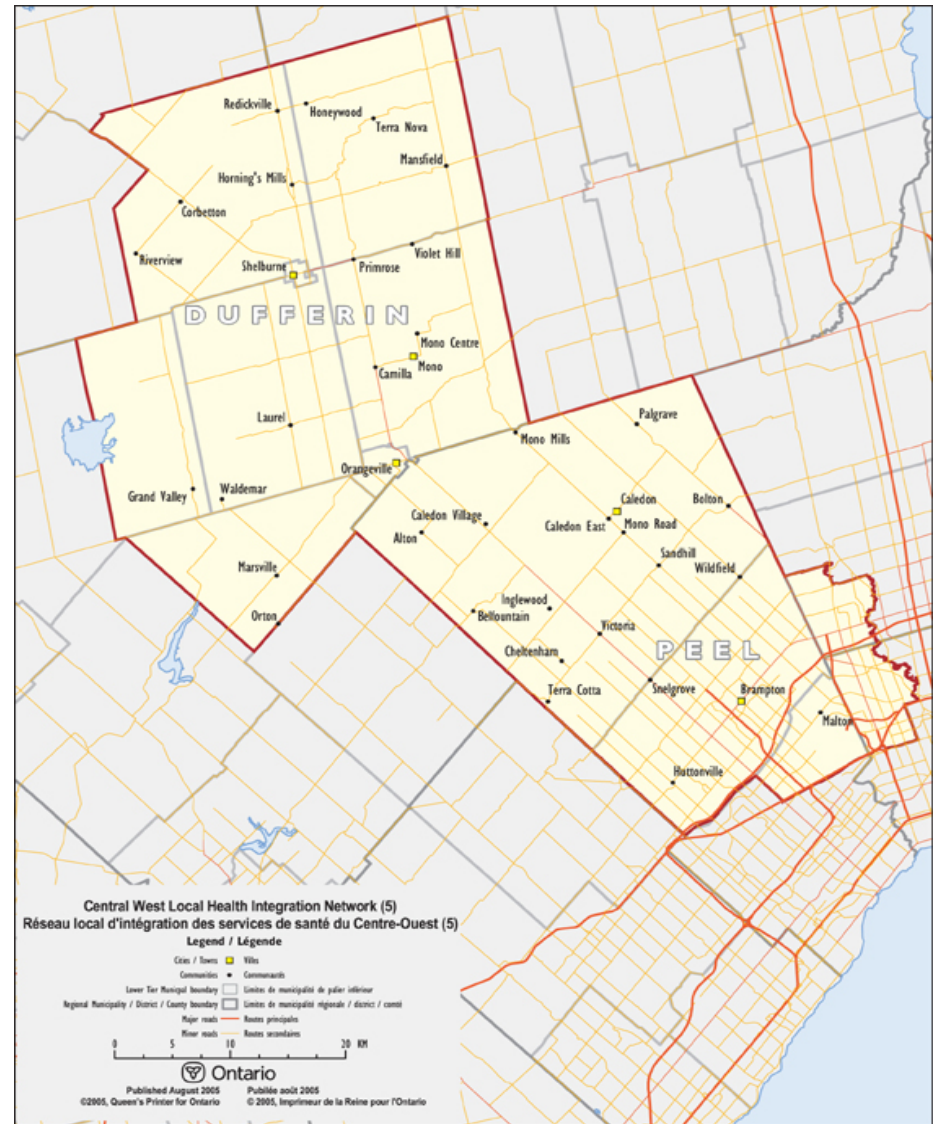
Integrated Health Services Plan

Services for Seniors

Moving Forward 2007

It's About You and Your Health!

The Central West LHIN includes all of Dufferin County, the northern portion of Peel Region, and parts of Mississauga (Malton), Toronto (Rexdale) and York Region (south-west Vaughan).



Integrated Health Services Plan - Background

- compressed, complex, new undertaking supported by limited resources
- built on introductory community engagement activities
- foundational document - key enabler for LHIN's work over first 3 years
- established our vision, principles, and values
- established local strategic directions and priorities for change
- established action plans outlining high-level set of steps to start the process for creating more accessible, integrated local health services

Integrated Health Services Plan - Implementation

- 8 local priorities require parallel, disciplined project plans with common foundational elements
- action on the IHSP priorities is a collaborative activity, engaging:
 - health service providers funded by LHIN on April 1 2007
 - cross-boundary health service providers
 - clients and families
 - individual clinicians
 - interested members of the public
- need to build commitment and capacity, processes and structures for planning and implementation
- focus on the client
- focus on integration initiatives

Services for Seniors Action Steps - Outcomes

2007-2008 Process Outcomes

- Action groups established
- Completed inventory of services
- Best practices / Knowledge transfer forum held
- Local integration opportunities identified
- Development of local integrated seniors services plan, that could include a local navigation model
- Components for integrated plan for services for seniors
- Progress report / IHSP update

Working to Client Service Outcomes

- Reducing ALC days
- Reducing wait time for placement in a LTC homes
- Reducing wait time for CCAC services
- Reducing inappropriate readmission rate
- Reducing inappropriate Emergency department use
- Increasing rate of seniors able to stay in their own homes with assistance from home care
- Increasing proportion of seniors who have care coordinators/managers to help them with system navigation
- Increasing client / family satisfaction

Services for Seniors - Year 1 Action Steps:

- undertake comprehensive inventory
- assess the availability of current services and gaps and begin alignment of capacity to needs
- identify specific “quick” integration opportunities
- determine components of integrated plan for services for seniors

