

Central West LHIN
Bolton and Area Community Health Work Group
Albion Bolton Community Centre

January 25, 2010

In Attendance:

Cholly Boland	C.E.O., Headwaters Health Centre
Barbara Bunton	Physiotherapist and resident
Christine Cooper	Executive Director, Family Association for Mental Health Everywhere (FAME) and resident
Annette Groves	Councillor Ward 5
Nadine Lulu	Clinical Director, Caledon Health and Assessment Team
Michael Nahirny	Board Member, Peace Ranch
Lori Payne	Resident
Stan Shabason	Board Member, Caledon Community Services
Barry Watkins	Resident
Richard Whitehead	Councillor Wards 3 and 4
Joe McReynolds	Chair, Board of Directors, Central West LHIN
Mimi Lowi-Young	C.E.O., Central West LHIN
David Colgan	Senior Director, Planning, Integration and Community Engagement
Suzanne Robinson	Planning, Integration and Community Engagement Consultant (recorder)

Observer:
Joan Samuels-Dennis, Resident

1. Welcome and Introductions

Each member introduced themselves, indicating their involvement with health services as a consumer, parent, volunteer, worker, and/or resident of Bolton. Mimi Lowi-Young confirmed that the Peel Public Health and William Osler Health System have been invited to send representatives.

Joe McReynolds, Chair of the Central West LHIN, welcomed everyone and provided some context for the meeting.

In the Central West LHIN's Health System Plan and the recently Board approved Integrated Health Services Plan, a number of potential sites for "Health & Care Centres" were identified. Bolton and Shelburne were included. The Shelburne Community Health Task Force met for the first time last week and like this group, will develop the concept of a Health & Care Centre based on the needs of the local community.

2. Purpose and Terms

The Central West LHIN's purpose is to bring together consumers, service providers, and leaders to develop the concept of a Health & Care Centre and move to implementation. The concept was introduced in the LHIN's previous planning work. Consultations on primary care needs in Bolton were completed last year, a discussion paper was presented to the LHIN, and a public session was held in Bolton on September 29, 2009. The Central West LHIN intends to engage consultants to help facilitate the process and ensure that the Work Group benefits from research about the best models of service and leading practices when determining its implementation plan.

The Work Group's effort will culminate in June with a written report to the LHIN's Board of Directors. Ongoing communication with the community is important. Joe McReynolds is the spokesperson for the project and a press release will follow each meeting.

The Group accepted the Terms of Reference as presented. Consideration will be given to inviting a representative from King Township.

3. Development of the Work Plan

The proposed work plan as distributed was accepted. It was clarified that providers include those funded and not funded by the LHIN serving Bolton and area residents. Brief presentations will be conducted by invited providers based on a Fact Sheet on each provider circulated in advance.

Group members are to confirm availability for the proposed schedule with the Central West LHIN to Bonnie Graham, adding that the preferred location for meetings remains Bolton. One known conflict is 21st June.

Feb. 17 6 – 9 presentation by local health services

Apr. 26th or 27th

May 17th and 27th (community engagement)

Jun. 14th or 21st final meeting of work group

4. About the LHIN and its Work

Mimi Lowi-Young, CEO of the Central West LHIN, provided an overview of the LHIN including its vision: *“a local health system that helps people stay healthy, delivers good care when they need it, and will be there for their children and grandchildren.”*

Highlighted were the Central West LHIN's principles:

- Equitable access based on need
- Patients / clients choice
- People-centred, community-focused care that responds to local population health needs
- Measurable, results-driven outcomes
- Shared accountability among providers, government, community and citizens

5. Reflections on September 29th, 2009

Highlights from the response to the Discussion Paper by those attending the September 29th session were provided by Mimi Lowi-Young.

The members of the group reflected on what they heard in a roundtable discussion. Points raised included:

- Learn from co-location models such as the Human Services Centre being planned in Brampton and Mississauga
- Consider those individuals who live outside the LHIN but access local Bolton services
- Look at the continuum of care - health promotion, disease prevention and management, self-management, treatment, rehabilitation
- Ensure that mental health and addiction services remain a priority, especially in light of the province's 10-year strategy
- Consider the role of holistic practitioners in the basket of services
- Health & Care Centre could be a way of organizing and coordinating, and will evolve
- Seek to employ a number of ways to access the patient voice e.g. web-based survey
- Residents and health care professionals need to be aware of where and how to access services
- Focus on existing assets, improve their connectedness
- One way it to try to realize the benefits of e-Health initiatives underway

6. Moving Forward

Group members offered suggestions for additional members for the Central West LHIN's follow up. As well, Nadine Lulu offered to make connections with physicians on behalf of the Group as opportunities are available to her in her practice.

A press release about the meeting will be issued by the Central West LHIN as a first step to informing residents of the Work Group, its representation and plans for action.

Mimi Lowi-Young encouraged the Group to continue to forward ideas and thoughts to her through Bonnie Graham at the Central West LHIN.

7. Adjournment

The meeting was adjourned at 8:30 p.m.