



HEADWATERS
Health Care Centre



Shelburne Community Health Task Force

February 2010



Profile

- Sites in Shelburne, Orangeville
- Dufferin County Ambulance Services
- Serve County of Dufferin and northern Caledon
- 650 staff
- 70+ physicians
- 300 volunteers
- \$53 million annual operating budget
- *“patient-centred, compassionate care in the face of change”*



Priorities

- **Provide safe and high-quality health care services**
 - Hospital and Laboratory – Full Accreditation
 - High patient satisfaction
 - Short wait times
 - Public indicators – infections, hand hygiene etc.
- **Build partnerships to improve access to health care services**
 - William Osler Health Centre – Mental Health, High-Risk Obstetrics, Orthopedics, ICU
 - Southlake Regional Health Centre – Cardiac Program
 - Community Care Access Centre – Wound and IV Clinic, in-hospital staff and programs
 - Credit Valley Hospital – Cancer Care, Dialysis
 - Mental Health Planning; Long-Term Care Planning
- **Be a workplace of choice for staff, physicians and volunteers**
 - Occupational Health and Safety
 - Education/Professional Development
- **Demonstrate accountability**
 - Hospital Services Accountability Agreement



Services Offered At Headwaters Orangeville

INPATIENT	OUTPATIENT	DIAGNOSTICS
<ul style="list-style-type: none">•Diagnostic Imaging•Surgery•Internal Medicine•Critical Care/ICU•Palliative Care•Obstetrics and Gynecology•Paediatrics•Physiotherapy	<ul style="list-style-type: none">•Breast Feeding•Cardiac Rehabilitation•Oncology/Chemotherapy•Diabetes Education•Dialysis•Speech Language Pathology•Respiratory Therapy•Endoscopy•Sexual Assault/Domestic Violence•Emergency	<ul style="list-style-type: none">•CT•X-ray•Mammography•Ultrasound•Nuclear Medicine•Holter Monitoring•Laboratory



Services Offered At Headwaters Shelburne

INPATIENT	OUTPATIENT
Complex Continuing Care Rehabilitation Palliative Care Patients awaiting placement elsewhere	X-Ray



Number of Patients Annually

SERVICE	PATIENTS at ORANGEVILLE SITE	NORTH DUFFERIN PATIENTS (Shelburne, Melancthon, Mulmur, Southgate)	PATIENTS at SHELBURNE SITE
Complex Continuing Care	0	89	270
Diagnostic Imaging Tests	60,643	-	538
Emergency Visits	35,806	3,983	0
Clinic Visits	27,049	-	0
Day Surgery	4,777	670	0
Inpatients	5,633	923	0
Births	786	137	0



Questions?