



Central West Community Care Access Centre

Shelburne Community Health Task Force Meeting
February 8, 2010



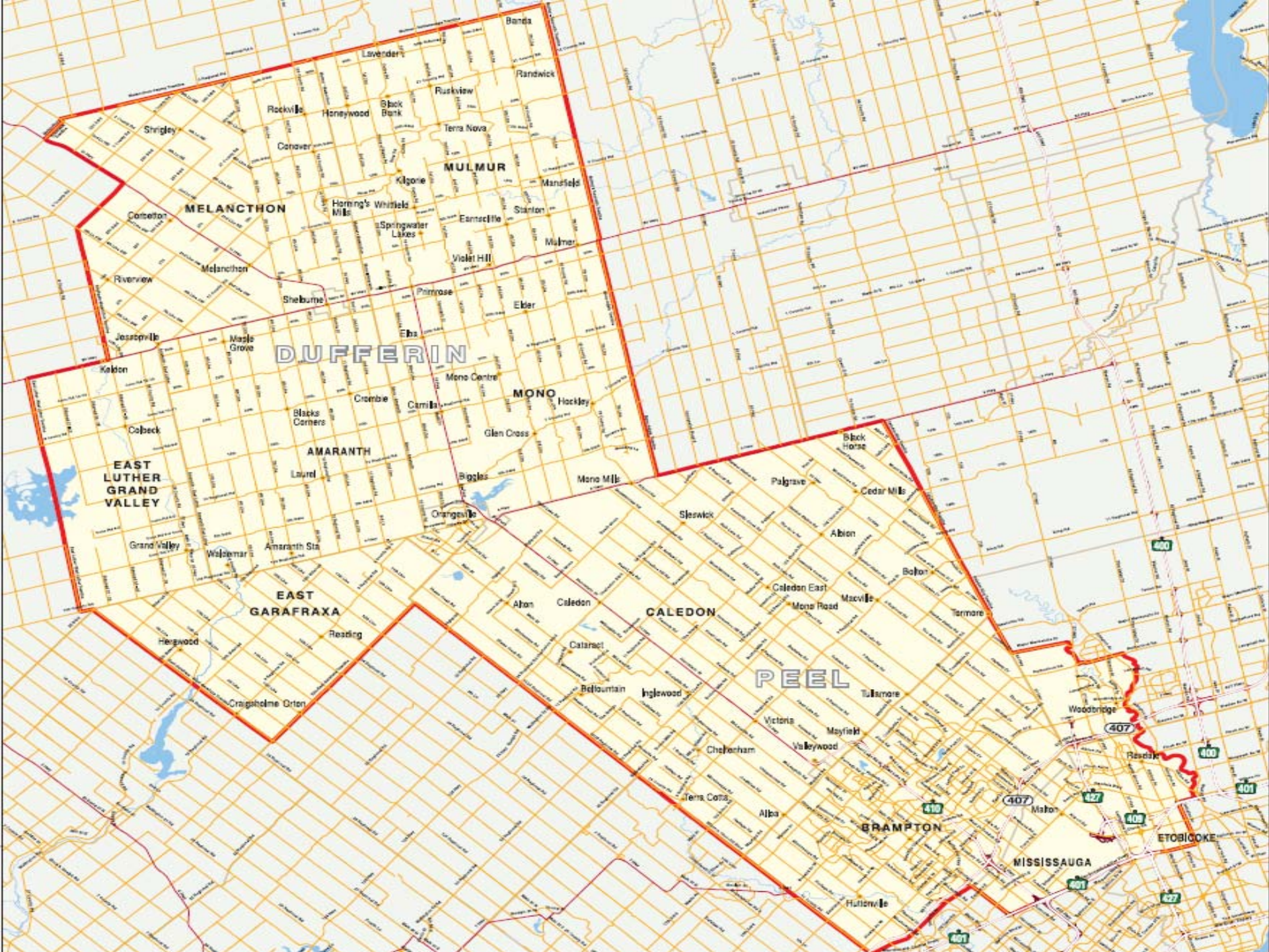
CW CCAC at a Glance

- Two offices: Brampton and Orangeville
- Hospital locations: William Osler Health System, Headwaters Health Care Centre
- 220 employees
- Serves a population of about 770,000 from northwest Etobicoke, Malton, Brampton and Caledon, to west Woodbridge, Bolton, Mono, Orangeville, Shelburne and surrounding communities



CCAC in Shelburne

- CCAC services approximately 278 clients and families in Shelburne
- CCAC provides service to children in both private, public and home schools in the area
- CCAC facilitates access to Long Term Care Homes including Dufferin Oaks Home for the Aged and Shelburne Residence Nursing and Retirement Home
- CW CCAC Care Connectors are working with Mel Lloyd Family Health Team to connect residents with Family Doctors.



MULMUR

MELANCTHON

DUFFERIN

MONO

EAST LUTHER GRAND VALLEY

AMARANTH

EAST GARAFRAXA

CALEDON

PEEL

BRAMPTON

MISSISSAUGA

ETOBICOKE

401

400

401

407

403

427

410

407

401

427



About CCACs

- Funded by Ministry of Health and Long-Term Care through Local Health Integration Networks (LHINs)
- Accessible by all in Ontario
- Eligibility:
 - **A valid Ontario Health Card (not required for 310-CCAC)**
 - **Needs that cannot be met on an outpatient basis**
 - **A medical condition that can be adequately treated in the home**
 - **A need for at least one professional or personal support service**
 - **Family or friends willing to assist with care in the home, if needed**



Our Vision & Mission

Vision:

Outstanding care – every person, every day.

Mission:

To deliver a seamless experience through the health system for people in our diverse communities, providing equitable access, individualized care coordination and quality health care.



What we “do”

1) We Connect people with home and community-based care

- The Central West CCAC helps thousands of people each year receive the care and support they need at home, at school or in the community following injury, illness or the complications of age or disability.
- We arrange for and coordinate the provision of **nursing, rehabilitation and supportive care** to people of all ages, from children to adults to seniors, to help them live as independently as possible.



What we “do”

2) Long-term care

We facilitate access to long-term care homes so that those no longer able to live on their own can stay in their communities longer and receive the support and nursing care they need.



What we “do”

3) Information and referral

CCACs are a reliable resource to help people navigate the healthcare system, acting as a vital link to the health support and information people need.



How to access CCAC services

- People do not always need a doctor to refer to CCAC – can be a self-referral or a referral from a hospital, community organization, family member or friend
- Referral can be made prior to hospital discharge, over the phone or in a client's home



How to access CCAC services

Referrals are received by staff at our Access Centre, who conduct an initial assessment of eligibility and needs:

- If eligible and needs services, client is admitted and assigned a case manager
- We help connect people to services in the community



Questions?



Thank you!

Central West CCAC:

1-888-733-1177 or 905-796-0040

310-CCAC

www.cw.ccac-ont.ca